

SCAM ALERT

NHEC has been made aware of several attempts in recent days to scam members by demanding payment immediately to avoid disconnection of their electric service. Amid these ongoing attempts, New Hampshire Electric Cooperative (NHEC) is reaching out to as many community members as possible in an effort to warn as many people as possible. The most recent attempts appear to be focused on commercial members in the hospitality industry, such as restaurants and hotels; however, residential members have been targeted as well. Please help us to spread the word in order to avoid more people and business from being scammed. Below is an alert that was recently posted to our website:

Members of New Hampshire Electric Co-op (NHEC) have reported receiving phone calls recently demanding immediate payment to avoid disconnection of electric service.

**THIS IS A SCAM! SCAMMER MAY ASK FOR WIRE TRANSFER OR CREDIT CARD.
DO NOT PROVIDE ANY INFORMATION! HANG UP IMMEDIATELY!**

Remember:

- *NHEC does not call members threatening immediate disconnection nor to demand immediate payment
- *NHEC sends a written notice at least 14 days
- in advance to warn of a disconnection if an account is delinquent
- *NHEC does not perform disconnections on weekends, holidays or after 3:30 p.m. on weekdays
- *Caller ID may be “spoofed” to show NHEC’s phone number
- *If you are unsure about the identity of the caller, hang up and call NHEC at 1-800-698-2007

*Please report any scam calls to your local police department using a non-emergency number

If you have any questions please feel free to contact me. Thank you for your help with this matter.

Judy Gove
VP of Business & Government Relations
New Hampshire Electric Cooperative
579 Tenney Mtn. Highway
Plymouth, NH 03264
govej@nhec.com

